



PRODUCT RECALL

To Our Valued Customers:

The Public Health Agency of Canada (PHAC) is advising Canadians not to consume red onions and products containing red onions imported from the USA due to possible Salmonella contamination.

Red onions, and products containing red onions, sourced from the USA may have been sold in all Sobeys Inc. banners across the country. Out of an abundance of caution, we are proactively removing all potentially impacted products from our shelves effective July 31, 2020.

Customers are asked to destroy any of the product impacted by the recall and bring a receipt or product label back to the store where purchased for a full refund.

For more information, contact:

Public Health Agency of Canada

Public inquiries:

Call toll-free: 1-866-225-0709

Email: info@hc-sc.gc.ca

For information, visit <https://www.canada.ca/en/public-health/services/public-health-notice/2020/outbreak-salmonella-infections-under-investigation.html>

Sobeys Customer Care

Customer Care Team	Number
Compliments	1-866-672-0061 (8:00 a.m. to 5:00 p.m. ET, Monday to Friday)
Atlantic	1-888-944-0442 (8:00 a.m. to 5:00 p.m. AT, Monday to Friday)
Québec	1-800-465-2139 (8:30 a.m. to 5:00 p.m. ET, Monday to Friday)
Ontario	1-888-821-5557 (8:00 a.m. to 4:30 p.m. ET, Monday to Friday)
West	1-800-723-3929 (8:00 a.m. to 5:00 p.m. MT, Monday to Friday)
Safeway	1-800-723-3929 (8:00 a.m. to 5:00 p.m. MT, Monday to Friday)
Thrifty Foods	1-800-667-8280 (8:00 a.m. to 6:00 p.m. PT, Monday to Friday)